



A Message From Our CIO:

Dear St. Clair Team,

Exciting news! We are launching our very first IT newsletter to keep you informed and empowered. As the Chief Information Officer (CIO), I'm thrilled to introduce this valuable resource to you.

Our IT newsletter is your go-to source for staying up-to-date with the latest tech trends and innovations. It's all about keeping our finger on the pulse of technology and driving our digital transformation.

Here's a sneak peek of what you can expect:

- 1. Technology Spotlight: Discover the latest trends and emerging technologies that can impact our organization.
- 2. Industry News and Updates: Stay in the know about the latest happenings in the IT industry. We'll share curated articles and reports to keep you informed.
- 3. Tips and Tricks: Learn practical tips, tricks, and hacks to boost productivity, improve technical skills, and make the most of our IT tools and resources.
- 4. Q&A Corner: Have burning questions or seeking advice? Our experts are here to help! Submit your queries, and we'll provide insightful answers.

The IT newsletter will be delivered to your inbox monthly, ensuring easy access to the latest from our IT department.

Your input is invaluable! We encourage you to share ideas, suggestions, and even contribute articles. Reach out to our dedicated newsletter team at <u>itnewsletter@stclaircollege.ca</u> to get involved.

Stay connected and empowered!

Best regards, **Amar Singh** *Chief Information Officer (CIO)*

FEATURED PROJECTS & INITIATIVES

IT Client Services: Massive computer replacements coming this summer, more than 2,500 computers will be replaced with new All-In-Ones, Workstations and Laptops

IT Enterprise: A major data center upgrade will take place this summer, which will enhance our technological capabilities as well as ensure a more efficient and robust digital infrastructure.

IT Systems: In a collaborative effort with the Finance department, IT Systems is pleased to announce the implementation of online paystubs for college part-time employees.



IT CLIENT:	IT ENTERPRISE:	IT SYSTEMS:
<u>5 Tips and Tricks to make</u> you a Teams Power User	Phishing Emails - Visit the CyberSecurity Corner <i>(below)</i> to see what you can do to protect yourself and the College	Did you notice a difference in your paystub? Please take a look to see that we've added a new column called "Unpaid Vacation"
Learn how to use <u>OneDrive to backup your</u> <u>data and web browser</u> info		
<u>info</u>		

June marks the end of era in the IT Client Services group. **Scott Shoji** (*pictured in leather jacket*) is retiring after <u>nearly 40 years</u> with the college! Scott works at the Chatham Campus and has been a mentor for many of the IT Service department's staff over his tenure.



L to R: Matt, Chris, Scott, Francis, Kris, Manasa and Garth

You Will Be Missed!



Phishing emails are a big problem these days. They're sneaky messages that try to trick you into giving away your personal information or doing things that can put your online security at risk. Phishing attacks are getting more advanced, so it's important to know the dangers and take steps to protect yourself.

Phishing emails often pretend to be from trusted sources like banks, social media sites, or government agencies. They use clever tricks to make you click on bad links, download harmful files, or share sensitive information like passwords or credit card numbers. Once the bad guys have your info, they can steal your identity, commit fraud, or get into your accounts without permission.

To keep yourself safe from phishing attacks, here are some things you can do.

By being careful, thinking before you click, and following these steps, you can lower the risk of falling for phishing attacks.

Remember, it's up to you to keep your personal information safe online.

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ኛ GRIFF'S PRO TIP OF THE MONTH



If you are having issues seeing web site data properly, try clearing your browser cache and cookies and then reload the page.

It will show you the most recent version. This applies to sites like Blackboard and our College Intranet.

ኞ THIS MONTH'S CONTEST

Can you find and decode the secret message hidden in this month's featured articles?

Use this <u>online form</u> to submit your answer. Three (3) winners will be chosen at random.

Click here to see contest rules.

HOURS OF OPERATION:

IT HELPDESK (x2550) IT CLIENT SERVICES

Mon-Thu: 8am to 8pm

Mon-Fri: 8am to 10pm

IT AUDIO/VIDEO

Mon to Thu: 8am to 8pm

Fri: 8am to 7:30pm

September - June Mon-Fri: 8am to 5pm June-September Fri: 8am to 7:30pm

Something you'd like to see in future issues? Drop Us a Line

I agree to receive electronic messages from St. Clair College containing information and offers with respect to activities and services that may be of interest to me. I may withdraw this consent at any time by <u>unsubscribing</u>.